

Eugene Police Department Commendations

December 2018



The Eugene Police Department received 16 commendations from citizens in December, 2018. Below is a sample of those commendations.

- A citizen commended an officer for "going above and beyond" in ensuring their daughter's safety related to an incident she had been involved in. The citizen commented, "I also wanted you to know how much this whole experience has restored my faith and trust in law enforcement. Thank you for your service."
- An officer was commended by a citizen for their efforts in locating the citizen's son when they had been reported 'Missing'. The citizen lives on the east coast and based on information the citizen had received, they had concerns about their son's well-being. Therefore, the citizen filed a report trying to locate him. The responding officer was able to assist and locate the citizen's son. The officer contacted the citizen, letting them know that their son was fine and there was nothing to be worried about. The citizen commented, "(Officer's name) acted above and beyond our expectations. I believe he should be recognized for being such a capable, persistent and caring police officer."
- Officers were commended by a citizen for their prompt response to a young man that had been displaying mental health issues while running around the freeway on-ramp as cars were passing by. The citizen commented, "So I called EPD and less than one minute later we had 2-3 police SUV's present at the scene assisting the young man. I wanted to thank the EPD for getting there so fast and taking care of the situation before anything bad happened."
- A citizen commended officers for their assistance when the officers responded to a call at a local hospital to assist in admitting a disoriented and disorderly patient to the emergency department. The citizen commented, "The patient was obviously in crisis and in need of urgent psychiatric treatment. These officers were firm but also compassionate, persuasive, and even gentle despite the behavioral challenges of the patient. Their presence helped maintain the safety of everyone involved and the situation was resolved as well as it could have been thanks to them."
- Officers were commended by a citizen for the positive experience they had when the officers delivered a Thanksgiving dinner to the citizen's family. Previously, the citizen had a

negative encounter with the EPD that they felt had changed their life.

Therefore, the citizen felt the recent interaction with the officers had a positive effect and value in regards to the citizen's perception of police. The citizen commented, "I needed that positive encounter with officers such as yourselves. I needed to see you look me in the eyes with such friendly respect and have that small talk in my living room...At that time, I was ready to make amends and you were there to shake my hand so I could rebuild that bridge. I'm sick of that anger. Thank you for the memory."

- A citizen commended officers for their expedient response to a 'Dispute' call for service that took place in a neighboring apartment. The citizen was very satisfied with the outcome of the situation. The citizen commented, "I want to thank them for coming out in a prompt manner."
- Officers were commended by a citizen for their compassion related to a call for service the officers responded to when the citizen's neighbor was associated in an incident resulting in a tragic outcome. The citizen commented, "I wanted to say that, the police, when they came out were very friendly and helpful. I wanted to say thank you. It obviously was a very hard day for everyone, but I just wanted you guys to know how friendly, helpful and professional they were."

- A citizen commended an officer for their professionalism during a recent ride-along experience the citizen had the opportunity to be a part of. The citizen commented, "I was very pleased with his professional and detailed answers to all of my questions. He was very polite and informative to anything I asked about law enforcement career questions. Just wanted to let the department know. Watching him on calls, how professional he was talking to general public and gathering information for a case was outstanding. He is a fantastic officer."

- An officer was commended by a citizen for their tactful response while in a foot pursuit near the citizen's place of business. The citizen commented, "I was in the business he tried to break into. When you pepper sprayed him, I was literally two feet through the glass from him! You were facing me also. Thank you for not pulling your gun. Thank you for reacting so wisely. I am a business owner, mother and grandmother who is not ready to meet her maker, so thank you for being so good at what you do. Gratitude!"
- A citizen commended the Records Staff at EPD for the excellent service that was provided to the citizen. The citizen commented, "The records staff at the lobby are outstanding. Great people and very helpful. The community is blessed by the wonderful service they provide."